



Terminal information Viktoria terminal

Introductory Provisions

Terminal Information is a regulation governing operations at Victoria Port and supplements the port regulations for the Port of Luleå.

The terminal operator for Victoria Port is Shorelink Terminal AB.

Contacts

Forman on duty

Telefon +46 (0)920 24 46 47

Supervisor on duty

Ledningsberedskap [+46\(0\)920- 24 46 40](tel:+46(0)920-244640)

Site manager

Telefon +46 (0)920 24 46 43

Radio

Ship – shore: VHF Kanal 12

PFSO

Telefon +46 (0)920 28 19 94

Emergency numbers

Nödsituation (ICE)

Telefon 112

(ambulans, fire departement, police)

SSAB (emergency number)

Telefon +46(0)920 921 11

Visitor adress

Shorelink Terminal AB

Strömörvägen 7 SE- 974 37 LULEÅ

Webbplats: www.shorelink.se

General information

Opening hours

Mån-fred 06.00-22.00

Quay information

General quay information

Victoria Port has four berths: East, Middle, West, and the Coal Pier.

Quay dimensions

The quay length is 780 m. The eastern section, approx. 250 m, is used for coal discharge.

Berthing is starboard side to the quay.

The quay is 3.0 m above mean water level. Fenders with a diameter of 0.6 m are installed along the entire length.

Cranes and Equipment

Crane 3: Coal is discharged using a 25-ton gantry crane with a 17 m³ grab, outreach from fenders 29 m. A portal slewing crane with a 12 m³ grab is also sometimes used.

The cranes discharge via hopper and conveyor belt to storage. Conveyor capacity: 2 × 850 t/h to stockpile.

Three portal slewing cranes handle bulk and general cargo.

Cranes 1 & 2: 20 t lifting capacity with grab, max 40 t with hook.

Crane 4: 25 t lifting capacity with grab, max 40 t with hook.

A hopper for discharge into trucks is available.

Capacity

Discharge capacity:

- 1200 t/h with gantry crane
- 600 t/h with portal slewing crane

Average capacity for PANMAX vessels: 600–800 t/h

Maximum distance during discharge between mean water level and top of hatch coaming: 18.5 m

Gantry crane clearance under boom: 30 m

Cargo types

Mainly bulk cargo, such as coal, limestone, and alloys.

Services

WiFi

WiFi is available at the quay. Network: *Portgwest*. Contact the duty supervisor for access.

Waste

Waste must not be landed until quay personnel have been notified. Disposal of ship-generated waste must follow the brochure *Waste Management Victoria Terminal*.

Fresh water

Fresh water is available at the quay. Orders must be placed in Port. Connection must be agreed with quay personnel/terminal operator.

Mooring

There are 50-ton bollards every 15 meters along the quay.
The vessel is responsible for providing mooring lines.
Mooring plans are available on the Port of Luleå website.

Before arrival

Ship

Information exchange prior to arrival:
The vessel must submit a completed *Safety Regulations* form to the terminal no later than 24 hours before arrival. Contact the terminal for access.

Loading / Discharging

The terminal accepts part cargo vessels but cannot receive ballast water. Cargo operations must follow terminal Safety Regulations.

Before Cargo Operations

The stevedoring supervisor will board the vessel before discharge begins to review safety rules and agree on a discharge schedule.

Wheel loaders and excavators may be used in the hold depending on the cargo.

Cargo Calculations and Draught Survey

Draught surveys can be ordered via the vessel's agent.

Interruption of Operations

Loading/unloading may be stopped due to precipitation depending on cargo type.

Work may also be stopped due to safety risks, excessive dust, or abnormal noise.

All port workers have the authority to stop work and call a supervisor, who will decide on further actions in consultation with relevant parties.

Operational Safety Requirements

Operations within the port area must comply with applicable laws, authority requirements, and local port rules.

All parties are responsible for ensuring their personnel are competent and follow established safety procedures.

Personal protective equipment must be used according to regulations, and access is restricted to authorized personnel in accordance with ISPS requirements.

Risk assessments must be conducted for non-standard operations in consultation with port representatives.

Incidents, near-misses, and safety deviations must be reported immediately.

Damage and Claims

Damage to port facilities, quay, or vessels must be reported without delay and no later than before departure.

Claims not reported in time for inspection before departure will be rejected.

Health and safety

Personal protective equipment at work on quay within the terminal

On the quay: high-visibility clothing, helmet, and safety shoes are mandatory.

Life jackets must be worn during mooring and other quay work unless clearly unnecessary.



Generals rules of conduct

The work environment must be free from drugs and alcohol both ashore and onboard. Anyone suspected of being under the influence will be denied access.

Smoking is prohibited throughout the port area. Photography is generally prohibited.

Use of drones is prohibited without permission from the port authority.



Terminal access

All movements within the port facility must be reported to the terminal. For further details, refer to port regulations.

Crew members may only access the quay area to dispose of waste at the environmental station.